



THE POWER OF **BIG 5**

with the right skills, knowledge and planning



MULTI✓**ISTA**



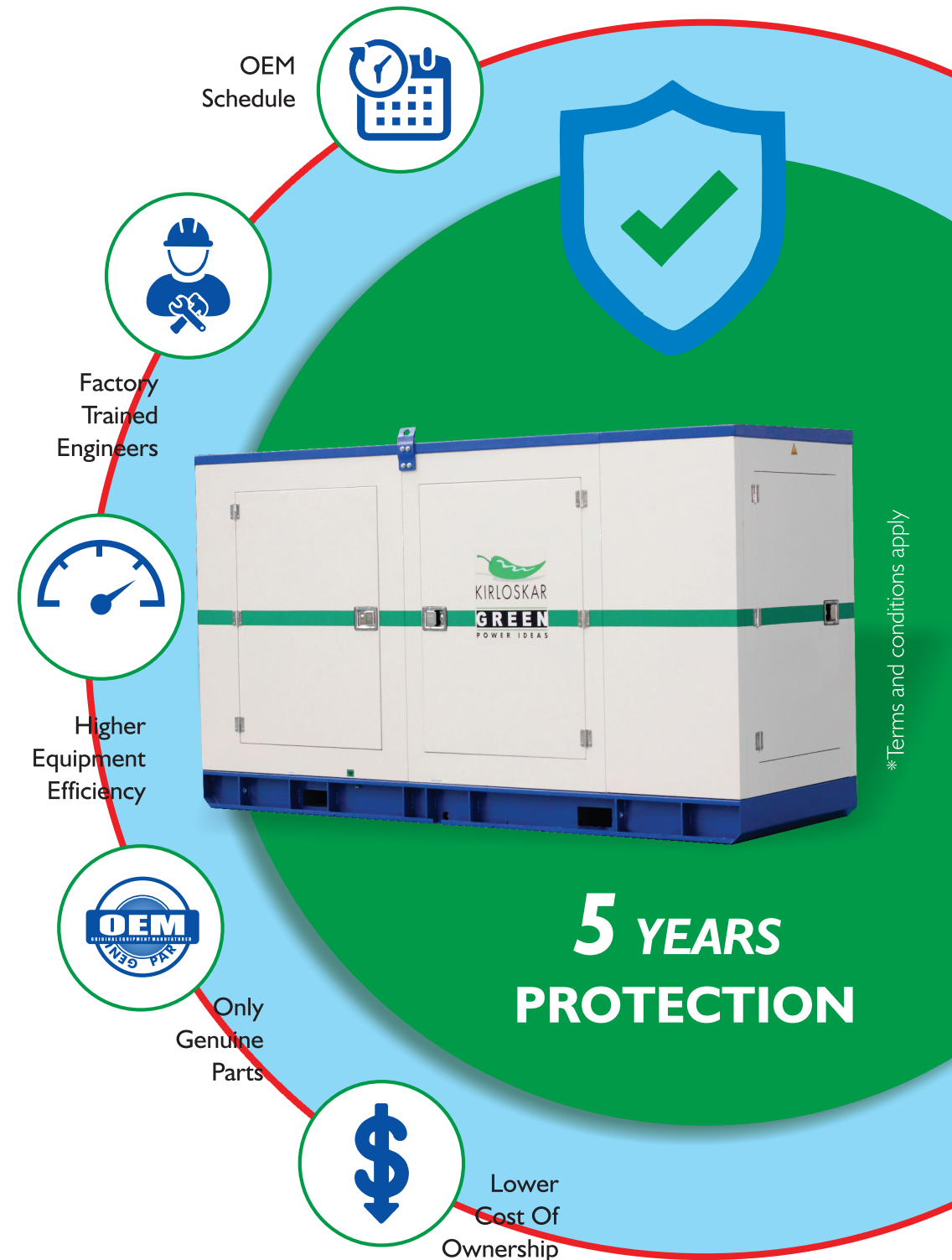
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THE POWER OF BIG 5

The Power of Big 5 is a first of its kind Customer Benefits Program, extended to all new Kirloskar Green Diesel Generator sets above 15 kVA capacity in Kenya by Multivista Kenya Ltd. the authorized distributor and service agency for Kirloskar Green generators in Kenya.

Multivista Kenya Ltd. undertakes to provide five year service promise for routine maintenance and incidental breakdown services for a period of 5 years from the date of sale free-of-cost. This benefit not only ensures that the DG set is looked after by Kirloskar Green trained personnel, but insulates the customer from any cost impact on account of labour services for a period of five years.

This promise not only ensures assured power on demand and extends the life of the generating set for the customers, but also future proofs their incremental costs on labour.”

PREVENTIVE MAINTENANCE

1. First preventive maintenance is at 50 hours or 1 month, whichever occurs first, the first preventive maintenance is very important and mandatory, to be executed with zero tolerance.
2. Subsequent Preventive maintenance is to be carried out once every 6 months.

MULTIVISTA



TERMS & CONDITIONS

1. This scheme is applicable for the gensets ranging from 15 kVA to 1010 kVA for all new gensets purchased on or after Jan 01, 2021 and is applicable only for those purchased from Multivista Kenya Ltd and is installed in Kenya.
2. Proper installation of Kirloskar Green Genset is the sole responsibility of the owner.
3. The scheme covers the following types of services as:
 - a. Preventive Maintenance
 - b. Corrective Maintenance
4. Validity of scheme is subject to the following, failing which the scheme will be terminated:
 - a. Use of Kirloskar Green Genuine Parts, Filters, and other components.
 - b. Use of only approved grade of Lubricant Oil & Coolant etc.,
 - c. Preventive Maintenance to be done as per recommended guidelines by Kirloskar Green team or its authorised service agency Multivista Kenya Ltd. only.
 - d. Unauthorized change/ modification in Kirloskar Green Genset will make the scheme null and void.
 - e. Repair by unauthorised person will make the scheme null and void.
5. The cost of replacement of components needed for regular/breakdown maintenance shall be borne by the customer.
6. The cost of repairs & recalibration of fuel injection pump, instruments, electrical equipments etc., is not covered in this scheme and the cost incurred will be borne by the customer.
7. This scheme does not cover any kind of consequential damage/claim due to Genset breakdown.
8. The owner/user will maintain the diesel genset as per the guidelines given by Kirloskar Green. Proper instructions to operate and maintain the genset will be given by Multivista Kenya Ltd. the authorised service provider in Kenya for Kirloskar Green.
9. Multivista Kenya Ltd. reserves the rights to withdraw the scheme at any time.
10. This scheme is extended by Multivista Kenya Ltd. Kirloskar Oil Engines Ltd., its group companies or its subsidiary is exonerated from any liability arising from the scheme.
11. In the unforeseen situation that Multivista Kenya Ltd. exits the market, Multivista Kenya Ltd. shall not assign this agreement to any of its subsidiaries, affiliates or group companies and the validity, legality or enforceability of the provisions of this scheme stand terminated.